

KINGDOM OF MOROCCO



MINISTRY FOR THE REFORM OF THE
ADMINISTRATION AND THE CIVIL
SERVICE



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**EUROPEAN COMMISSION FOR DEMOCRACY THROUGH LAW
(VENICE COMMISSION)**

in co-operation with

**THE MINISTRY FOR THE REFORM OF THE ADMINISTRATION
AND THE CIVIL SERVICE OF THE KINGDOM OF MOROCCO**

Regional seminar for senior public officials

UniDem Med

**“TOWARDS A PUBLIC SERVICE CLOSER TO THE CITIZENS
– MODELS AND GOOD PRACTICES”**

**The Pearl Hotel
Marrakech, Morocco**

12 – 14 June 2019

PROGRAMME

Ensuring Sustainable Democratic Governance and Human Rights in the Southern Mediterranean

Funded
by the European Union
and the Council of Europe



COUNCIL OF EUROPE



Implemented
by the Council of Europe

Wednesday, 12 June 2019

09.30 – 9.45 Welcome words

Mr Mohammed BENABDELKADER, Minister Delegate to the Head of Government in charge of the Reform of the Administration and the Public Service

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

Mr José Luis HERRERO, Head of the Council of Europe Office in Morocco

09.45 – 10.00 General introduction

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

THEME 1: TOWARDS AN EFFECTIVE PUBLIC ADMINISTRATION FOCUSED ON SERVING ITS CITIZENS: CHANGE OF PARADIGM?

10.00 - 13.00 First session (coffee break: 11.00 – 11.15, family picture 11.00)

Improving the accessibility and efficiency of administrative services for all citizens throughout the national territory is one of the levers for modernising the public administration. The first session will serve to define the concepts of deconcentration and decentralisation, to present the various existing models in Europe as well as their advantages and disadvantages. What new reading should be given to the fundamental values of public administration, such as transparency, neutrality and efficiency, as seen through the prism of deconcentration and decentralisation processes?

Speakers:

Ms Manuela SÖLLER-WINKLER, Consultant, Public Administration & Elections, former State Secretary, Ministry of the Interior of Schleswig-Holstein, Germany

National experience – Algeria

Mr Abdelouaheb LAOUICI, Central Director, Directorate General of the Civil Service and the Reform of the Administration

Mr Abdelhak SAIHI, Director General of the National School of Administration, President of the National Observatory of the Civil Service

Moderator:

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

Discussion

13.00 - 14.30 Lunch

14.30 – 17.30 Second session (coffee break: 16.00 – 16.15)

The second session will be devoted to the role of the various state bodies in the process of administrative deconcentration / decentralisation by delegating in a coherent way means and powers and by considering the specific national contexts. The session will examine the challenges of multilevel governance, the relations between the central administration and the decentralised services and their shared competences and responsibilities as stipulated in laws and charters on deconcentration and decentralisation.

Speakers:

Mr Paul Robert HERTZOG, Professor emeritus on Public Law, Honorary President of the French Society of Public Finances, former President of the French National Institute of Local Government Studies (INET), France

Mr Abdelaziz EL HOUARI, Head of the restructuring of administrations and deconcentration Division, Ministry of the Reform of the Administration and the Civil Service, Morocco

National Experience – Palestine¹

Mr Jamal ABUSHANAB, Assistant Deputy Minister, General Personnel Council

Ms Hanadi NASER ALDEEN, Director General of Training and Development, General Personnel Council

Moderator:

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

Discussion and conclusions of the day



Thursday, 13 June 2019

THEME 1: TOWARDS AN EFFECTIVE PUBLIC ADMINISTRATION FOCUSED ON SERVING ITS CITIZENS: CHANGE OF PARADIGM? (continuation)

09.30 - 13.00 Third session (coffee break: 11.00 - 11.15)

The 3rd session will examine the new missions of the territorial services of the State, the degrees of autonomy of the decentralised entities, their means of action and the best practices to ensure an efficient horizontal coordination between them, without compromising the sustainability and the quality of their services. The session will examine best practices in terms of implementation of administrative deconcentration and decentralisation processes.

Speakers:

¹ This designation shall not be construed as recognition of a State of Palestine and is without prejudice to the individual positions of Council of Europe and European Union member States on this issue.

Mr André ROUX, Professor of Public Law, Sciences-Po Aix (University Aix-Marseille), France, Member of the Group of Independent Experts on the Charter of Local Autonomy of the Council of Europe

Mr Aziz ABRATE, Task Officer, Directorate General of Local Authorities, Ministry of the Interior, Morocco

Mr Youssef MASMOUD, Head of Service, Promotion of Governance, Ministry of the Interior, Morocco

Moderator:

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

Discussion

13.00 – 14.30 Lunch

THEME 2: IMPROVE THE INTERACTION WITH THE CITIZENS: BEST PRACTICES

14.30 – 17.30 Fourth session (coffee break: 16.00 – 16.15)

The 4th session will look in more detail at the consolidation of administrative services in relation to the public as part of the process of administrative deconcentration and decentralisation. What are the different existing models and best practices in this area (establishment of physical and online one-stop shops, administrative service houses, etc.) and what is the impact from on the administrative management?

Speakers

Mr André ROUX, Professor of Public Law, Sciences-Po Aix (University Aix-Marseille), France, Member of the Group of Independent Experts on the Charter of Local Autonomy of the Council of Europe

Ms Ikram HIMMI, Head of Division, Simplification of procedures and support of ethics, Ministry of the Reform of the Administration and the Civil Service, Morocco

National experience – Tunisia

Mr Naim AMEUR, Director, Directorate General in charge of Reforms and Administrative Prospective, Ministry of the Civil Service, Modernisation of the Administration and Public Policies

Mr Raouf BEN SALEM, Head of Service, Directorate General of the Administration and the Civil Service

Moderator:

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

Discussion and conclusions of the day



Friday, 14 June 2019**THEME 2: IMPROVE THE INTERACTION WITH THE CITIZENS: BEST PRACTICES (continuation)**09.30 – 13.00 Fifth session (coffee break: 11.00 – 11.15)

The 5th session will examine the current challenges in the field of administrative modernisation and the dematerialisation of administrative services, e-government initiatives, unique portals and integration of new technologies. What are the challenges posed by the development of integrated and decentralised services on the administrative structure of the administration (human resources management and leadership) to continue to provide quality administrative services to users?

Speakers:

Mr Cédric ROY, Head of Operational Directorate of Swiss Cyber administration, Switzerland

Mr Ivano GAUNA, International Projects Department, Information System Consortium (CSI) for the Piemonte region, Italy

Ms Nadia NAHIL, Director of Information Systems, Ministry of Equipment and Transports, Morocco

Moderator:

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

Discussion

13.00 – 14.30 Lunch

14.30 – 17.30 Closing remarks and certificates award ceremony

Mr Ghazi JERIBI, Member of the Venice Commission on behalf of Tunisia, former Minister of Justice of Tunisia

Ms Sarah LAMRANI, Director of Studies, Communication and Cooperation, Ministry of the Reform of the Administration and the Civil Service, Morocco

